Who We Are

★ An independent, multi-faceted not-for-profit program
★ We primarily serve Tioga County residents but residency is not a requirement to receive services
★ Individuals affected by crimes are eligible for free and confidential services

Table of Contents:

<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vision Statement</td>
<td>2</td>
</tr>
<tr>
<td>Mission Statement</td>
<td>2</td>
</tr>
<tr>
<td>Message from the Executive Director</td>
<td>3</td>
</tr>
<tr>
<td>Message from the Board Chair</td>
<td>4</td>
</tr>
<tr>
<td>Board of Directors</td>
<td>5</td>
</tr>
<tr>
<td>Staff</td>
<td>5</td>
</tr>
<tr>
<td>Interns and Volunteers</td>
<td>5</td>
</tr>
<tr>
<td>Services Provided</td>
<td>6</td>
</tr>
<tr>
<td>Petitions</td>
<td>6</td>
</tr>
<tr>
<td>Location Statistics</td>
<td>7</td>
</tr>
<tr>
<td>Supervised Visitation Program</td>
<td>7</td>
</tr>
<tr>
<td>Shelter Statistics</td>
<td>8</td>
</tr>
<tr>
<td>ITP: Community Change Project</td>
<td>9</td>
</tr>
<tr>
<td>Domestic Violence Classes for Men</td>
<td>9</td>
</tr>
<tr>
<td>Pet Protection Program</td>
<td>9</td>
</tr>
<tr>
<td>News and Highlights</td>
<td>10</td>
</tr>
<tr>
<td>Fiscal Report</td>
<td>11</td>
</tr>
<tr>
<td>Donors</td>
<td>12</td>
</tr>
<tr>
<td>Funders</td>
<td>13</td>
</tr>
</tbody>
</table>
Mission Statement
We are here to empower all who suffer injustice and abuse. We advance social change by seeking to eradicate domestic violence, including family and intimate partner violence, sexual violence and other forms of oppression.

Vision Statement
We envision a world where all people are safe, valued, respected and free.

Collaborations
- Child Advocacy Center
- Community Response Network (CRN)
- Executive Director is the Chair of the Board of the NYS Coalition Against Domestic Violence
- Southern Tier Human Trafficking Coalition
- Youth Assessment Team (YAT)
- Tioga County Suicide Prevention Coalition
- TC Allies in Substance Abuse Prevention
- DV Network
- DWI VIP Program
- Southern Tier Homeless Coalition
- CCE Family Development Program Advisory Committee
- Tioga EMDT
- Tioga County Community Services Board
- Safe Harbour with Tioga County Department of Social Services

Programs
- Rape Crisis program
  - All advocacy and counseling services apply for any survivor (young, old, male or female)
- Supervised Visitation Program
  - Service to Family Court
- Rose’s Place Safe Dwelling
  - Provides safe shelter for domestic violence survivors and their children
- Nonresidential Domestic Violence Program
  - Walk You Through Hope – provides legal, housing and educational advocacy
- Comprehensive Crime Victims Program
  - Any crime victim is eligible for free and confidential services, includes OVS compensation claims
- Youth Services
  - LISTEN/CHANGE, School Groups and Counseling Services
- Safe Harbour
- ITP Community Change Project Domestic Violence Classes for Men
  - Service to the local courts, probation, cps to provide a consequence and education to stop dv in our communities
- Pet Protection Program
- Community and Professional Education Programs
- 24 Hour Crisis Line
Dear friends, donors, supporters-

I write with great hope that we are returning to “normal” again as we continue to face this pandemic, and I want to express deep gratitude to all of you for everything you have done to support us to help our families and communities. It certainly has been a roller coaster ride for us here at ANHC. Our staff has again stepped up to meet incredible needs, with an astounding increase in the number of people to whom we were able to provide services (1298 people, the highest in our 35 plus years). We’ve met this challenge despite being down two staff members, the dynamics of the pandemic, and even further personal losses in several staff members’ lives. Reflections on our staff show strengths beyond imagination. I am honored to share in the work with them.

On the other side of the coin, we also were unable to meet many of the needs of our people in their most dire situations. We see this with the sheltering process, where we again had to turn far too many people away because we didn’t have enough available space when they needed it most. This saddens me, and I realize that the single biggest variable that drives this is the horrific housing market. In our growing conversations across the region and the state, this problem is certainly not unique to Tioga County or even New York State. This gets further complicated when we look at not only the reviews of the housing stock, but also how there is a growing disparity of ownership, with more property being owned by fewer people. This certainly coincides with other socioeconomic dynamics that we often refer to as the disappearing middle class. These are heavy questions that we all must ponder in recognition that there is a cyclical process in which we all become affected, so we must all come together to find solutions.

We have enjoyed a fabulous partnership with the development of the new Child Advocacy Center through our local DSS, and it sure looks like the families in need of that service are feeling the positive impact of the friendly space and the support that we and each of the partners (law enforcement and child protective services) are providing through it. We are working to expand that service as well.

Our financial situation at the end of 2020 was turned around with much of your generous support and some pandemic relief funding that became available in 2021. We are crossing our fingers that resources now being allocated from the American Rescue Plan will be enough to hold us over while the main victim service fund is getting replenished at the federal level. We were also able to initiate a savings plan for capital expenses for the shelter, as the building is now 14 years old and we’ll need to make some replacements. We are currently working on our proposal to win funding from this source that will start October 1, 2022. The initial indication was that they were only going to be able to help at 2014 levels, which reflects another possible 10-15% cut. We will certainly let you know how that works out as we learn more.

We are looking forward to an evening outside together on May 20, 2022, as we resume our recognition event and host the Woodshed Prophets at the Moose Lodge (save the date). As always, we welcome your thoughts, questions, feedback, and maybe even the opportunity to stop by the office and chat with us as the pandemic clears. Thank you again.

Sincerely,

Francis J Bialy

Francis J Bialy, Executive Director
Dear Friends,

It has been a distinct honor, and privilege, to serve as President of the Board of Directors of ANHC, but also humbling, as I consider the dedication, and drive, of our Director, Francis Bialy, our Assistant Director, Sarah DiNunzio, our staff, my fellow board members, and especially to our community at large for their sustained financial support, and volunteer efforts without which our mission would be incomplete. Our mission to end domestic violence in our region remains the same, but our means of attaining that goal will always need to change to meet new challenges such as the pandemic, increasingly limited housing stock, rising rents, increases in the overall cost of living, and the continuing issues of poverty, drug and alcohol addiction, and mental health, crime, and hierarchical gender roles. Despite the challenges of trying to change longstanding patterns of culture, with your support ANHC will continue to meet those new challenges.

We have been blessed to bring several new members on to the Board of Directors, including the return of Antoinette Murphy, who selflessly agreed on very short notice to assume the office of Treasurer, a position for which she is well suited, having recently retired from banking. Also joining the Board are Cinda Goodrich, and Dr. Diane Weiner, rejoining the board, both of whom have deep connections to the people of the region of Owego, and are proving to be indefatigable, effective promoters in the community of our mission. I thank Antoinette, Cinda, and Diane for their service. Please join with them. Best Wishes,

Stephen G. Downs
President, ANHC Board of Directors.

Very Truly Yours,

Stephen G. Downs
Chair, ANHC Board of Directors
Board of Directors

Stephen Downs, Chair 4 years
Karen Vinti, Vice Chair 3 years
Theresa Rathke, Treasurer 2 years
Teri Rosenberger, Secretary 4 years
Cinda Goodrich 2 years
Antoinette Murphy 1 year
Diane Wiener 1 year
Rose Garrity Emeritus

Interns and Volunteers

Abimaelle Belizaire
Ashley Ponte
Matthew Courtney
Brendan Bialy
Devin Bialy
Kimberly Devine
Stephanie Carollo
Ann Snowberger
Kamden Wheeler
Hannah Ballew
Abbey Fahey, Girl Scout Troop 40925
Corbin Swindler
Jupiter Swindler
Sari Bochner
Wendy Short

23 volunteers contributed 2151 hours which is equivalent to a donation of $27,995.

This table does not include ANHC staff or the many helpers who wished to be unnamed.

Staff

Joyce Ainsworth, Shelter Assistant 7 years
Nosa Akol, Counselor/Advocate Assistant 1 year
Allyson Amorese, Counselor/Advocate < 1 year
Susanna Hempstead, Counselor/Advocate < 1 year
Terri Howard, Fiscal Specialist/Assistant Advocate < 1 year
Colleen Kithcart, Counselor/Advocate 3 years
Cassandra Neal, Counselor/Advocate 7 years
Sue Nichols, Office Manager 25 years
Jessica Papa, Counselor/Advocate < 1 year
Rene Plevyak, Counselor/Advocate 2 years
Chris Schweitzer, Case Manager 28 years
Skylar Senn, Counselor/Advocate 1 year
Robert Stabler, Social Worker 25 years
Amy Swindler, Counselor/Advocate 2 years
Lekeshia Turner, Counselor/Advocate 2 years
Matthew Yaple, MSW/Counselor/Advocate 2 year
Sarah DiNunzio, Assistant Director 22 years
Francis J. Bialy, Executive Director 22 years
Services provided

2021 Units of Service

- 8,396 units of service were provided for in-person counseling, phone counseling, crisis intervention and follow-up
- 9,958 units of service for information and referrals were provided
- 761 units of service were provided for emergency assistance (such as transportation, food, and housing)
- 10,523 advocacy units of service were provided, including legal, law enforcement, social services, employment, housing, and medical, plus accompaniments to each
- 761 home and hospital visits were provided
- 397 units of service were provided with OVS (CVB) claims
- 4,248 incoming calls were received on the 24-hour crisis line
- **35,044** Total units of service provided

34 community and professional presentations were provided to 4,680 attendees

- 461 petitions were completed
  - 139 family offenses
  - 266 custody petitions
  - 56 other petitions
- 1298 people assisted
  - 884 women
  - 244 men
  - 14 LGBTQI
  - 156 children
- 851 identified as domestic violence survivors
- 263 identified as sexual assault survivors
- 331 identified as child abuse survivors
- 7 identified as homicide victim family members

---

2021 Family Court Petitions

- 139 Family Offense
- 56 Custody
- **266** Other

Petition Assistance

- 650 in 2015
- 575 in 2016
- 565 in 2017
- 690 in 2018
- 680 in 2019
- 510 in 2020
- 605 in 2021
Supervised Visitation Program

We concluded our supervised visitation program. The program became fully functional in February 2016. Continued funding for this program has ended and all visits stopped at the end of March 2021. The ending of the program was due to the contract expiration and the funding source re-allocating the funding to core domestic violence services, which then excludes the supervised visitation program.

Despite the pandemic’s influence, we adjusted our visitation options and maintained the program through the end of the contract. Over the course of the program, and primarily in coordination with Tioga County Family Court, the opportunity was offered to 220 families with 300 children. Of those families, 127 used the program, helping 175 children to have the opportunity to have safe visits with their non-custodial parents. We are sad to lose the program.
### Shelter Statistics

**Shelter Calls**

- Families sheltered: 38
- Called but did not enter: 26
- No beds/not enough beds: 45
- Needs beyond the organization’s capacity: 14
- Not domestic violence/homeless: 17
- Total Calls for shelter: 140

**Note:** The increase in the average length of stay is due in part to the struggle to find safe and affordable housing and issues related to the pandemic.
We fostered 5 cats:

- 1 cat was adopted
- 4 cats we continue to foster

We had 1 service dog in the shelter.

She and her owner moved into alternate housing.

We fostered 4 dogs:

- 3 dogs re-united with their owners
- 1 dog was adopted

We are happy to report that the 2 cats and 1 rabbit we fostered at the end of 2020 were successfully returned to their family in 2021. The family was able to secure new and safe housing.

We receive no funding for our pet protection program but feel it is a vital part of the services we provide to families trying to flee abuse. We truly appreciate the community and service providers for the generous donations to this program. In 2021 we saw our largest veterinarian expenses. Every pet we fostered had to be seen for a variety of reasons including physicals, rabies vaccinations and/or parasite control. We also assist in providing food and other essential supplies needed by the pets while they are with us.
• We look forward each year to participating in the Tioga County Historical Society’s O’Tannenbaum fund-raiser. In 2021 our theme was Happy Howligays

• We continue to participate with Global Leadership Now, a group dedicated to developing leadership skills in young women aged 13-18 in our community.

• We continue to coordinate and participate in outreach and awareness activities in our community throughout the year. Our activities in 2021 included virtual presentations, daily social media outreach, a community wide “trunk or treat”, and several tabling and community awareness events.
  
  o January: Human Trafficking Awareness
  o April: Sexual Assault Awareness, Child Abuse Prevention, Crime Victims Rights Week
  o October: Domestic Violence Awareness

• In July, ANHC hosted a community summer fun drive through event, “Dunk the Director”.

• Safe Harbour: NY is an Office for Children and Family Services-supported statewide response to the commercial sexual exploitation of children. In Tioga County, the Safe Harbour program is coordinated through Tioga County DSS which partners with A New Hope Center to provide services and education within our community. Our goal is to identify and respond to at-risk and trafficked youth, and, ultimately, to prevent sexual exploitation. In 2021, the total number of youth referred for or receiving Safe Harbour services at A New Hope Center was 30.

We continue to work with our newly-formed Child Advocacy Center to provide high quality support and services to families whose children have suffered physical and sexual abuse. We supported at least 50 families in 2021.
Revenues and Expenses

**2021 Revenue**

- State: $165,770.46
- Federal through NYS: $271,800.21
- Tioga County: $16,700.04
- Shelter Reimbursement: $168,454.79
- United Way: $13,000.00
- Foundations: $25,143.22
- Miscellaneous: $9,731.59
- Donations: $40,402.88
- OVS – Federal Fines (via NYS): $469,236.82
- **Total Revenue**: $1,180,240.01

**Expenses**

- DV Shelter Total: $5,401.97
- SVP Total: $3,687.47
- CAC Total: $128,772.27
- Owego Office Total: $206,016.31
- Total Salary and Fringe (distributed across all pgms): $827,733.94
- **Grand Total**: $1,033,750.25

---

**2021 Expenses**

- Total Salary and Fringe: 80%
- Owego Office Total: 12%
- CAC Total: 0%
- DV Shelter Total, 7%
- SVP Total, 1%
- Miscellaneous: 1%
- Foundations: 1%
- United Way: 1%
- Donations: 4%
- Tioga County: 1%
- Federal through NYS: 23%
- OVS- Federal Fines (via NYS): 40%

---

**Revenue**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>State</td>
<td>$165,770.46</td>
</tr>
<tr>
<td>Federal through NYS</td>
<td>$271,800.21</td>
</tr>
<tr>
<td>Tioga County</td>
<td>$16,700.04</td>
</tr>
<tr>
<td>Shelter Reimbursement</td>
<td>$168,454.79</td>
</tr>
<tr>
<td>United Way</td>
<td>$13,000.00</td>
</tr>
<tr>
<td>Foundations</td>
<td>$25,143.22</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>$9,731.59</td>
</tr>
<tr>
<td>Donations</td>
<td>$40,402.88</td>
</tr>
<tr>
<td>OVS – Federal Fines (via NYS)</td>
<td>$469,236.82</td>
</tr>
<tr>
<td><strong>Total Revenue</strong></td>
<td><strong>$1,180,240.01</strong></td>
</tr>
</tbody>
</table>

---

**Expenses**

<table>
<thead>
<tr>
<th>Expense</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>DV Shelter Total</td>
<td>$5,401.97</td>
</tr>
<tr>
<td>SVP Total</td>
<td>$3,687.47</td>
</tr>
<tr>
<td>CAC Total</td>
<td>$128,772.27</td>
</tr>
<tr>
<td>Owego Office Total</td>
<td>$206,016.31</td>
</tr>
<tr>
<td>Total Salary and Fringe (distributed across all pgms)</td>
<td>$827,733.94</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>$1,033,750.25</strong></td>
</tr>
</tbody>
</table>
### 2021 Donors

**Benefactors**

<table>
<thead>
<tr>
<th>Name of Donor</th>
<th>Organization Supported</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bob and Sherri Harris, Haven of Rest Ministries, Inc.</td>
<td>Tioga County Rural Ministries</td>
</tr>
<tr>
<td>Edward G. Machak, Jr.</td>
<td>Tioga County United Way</td>
</tr>
<tr>
<td>Owego Rotary Club</td>
<td>Waverly Community Chest Inc.</td>
</tr>
<tr>
<td>Charlene Shorten</td>
<td></td>
</tr>
</tbody>
</table>

**Sustainers**

<table>
<thead>
<tr>
<th>Name of Donor</th>
<th>Name of Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elmira Kennel Club</td>
<td>Keith and Jane Nichols</td>
</tr>
<tr>
<td>Russell and Carolyn Galatzan</td>
<td>Michael and Doreen Pierce</td>
</tr>
<tr>
<td>Samuel Hoare</td>
<td>Lee and Julian Shepherd</td>
</tr>
<tr>
<td>Rodney Alexander Makoske</td>
<td>The First Presbyterian Union Church of Owego</td>
</tr>
<tr>
<td>McFarland Johnson</td>
<td>Dave and Joyce Woods and Debra Woods</td>
</tr>
</tbody>
</table>

**Patrons**

<table>
<thead>
<tr>
<th>Name of Donor</th>
<th>Name of Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patrick Jose Ballester</td>
<td>Mobil &amp; Brita's Deli</td>
</tr>
<tr>
<td>Jane Clark</td>
<td>NY State Police Troop &quot;C&quot;</td>
</tr>
<tr>
<td>Meisha Lohmann and David Benjamin</td>
<td>Owego Police Benevolent Association</td>
</tr>
<tr>
<td>First Baptist Church</td>
<td>Terri Rosenberger</td>
</tr>
<tr>
<td>Golden Age Club</td>
<td>Stephen and Carol Sweeney</td>
</tr>
<tr>
<td>Jen and Don Houghtalen</td>
<td>Tire-Land USA</td>
</tr>
<tr>
<td>Laurie Miner, Annie's Place</td>
<td></td>
</tr>
</tbody>
</table>

**Sponsors**

<table>
<thead>
<tr>
<th>Name of Donor</th>
<th>Name of Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Frank and Meredith Kohn Bocek</td>
<td>Nicole Kobziewicz</td>
</tr>
<tr>
<td>Suzanne Christopher</td>
<td>Mark Trabucco and Melissa Collins</td>
</tr>
<tr>
<td>Fairfield United Methodist Church</td>
<td>TSB Foundation</td>
</tr>
<tr>
<td>First United Methodist Church</td>
<td></td>
</tr>
</tbody>
</table>

**Donors**

<table>
<thead>
<tr>
<th>Name of Donor</th>
<th>Name of Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wendy Arnold</td>
<td>Mary Ellen Spoonhower</td>
</tr>
<tr>
<td>Gail Barton</td>
<td>St. Mark's Episcopal Churchwomen</td>
</tr>
<tr>
<td>Broome County Debate Alliance</td>
<td>Paul &amp; Marianne Taylor</td>
</tr>
<tr>
<td>Margaret R. Johnston</td>
<td>Bob and Karen Thompson</td>
</tr>
<tr>
<td>Michelle Lane</td>
<td>Tri-Town Insurance</td>
</tr>
<tr>
<td>James Mead</td>
<td>Heather Vroman</td>
</tr>
<tr>
<td>Antoinette F. Murphy</td>
<td>Ward and Van Scy</td>
</tr>
<tr>
<td>Park Terrace Community United Methodist Church</td>
<td>Madeline White</td>
</tr>
<tr>
<td>Kathleen Pernice and Tony Esser</td>
<td>Jeff &amp; Wendy Wood</td>
</tr>
<tr>
<td>David Planavsky, Harry L Pub</td>
<td>Sally and Peter Wovkulich</td>
</tr>
</tbody>
</table>
We would like to express our appreciation to our many anonymous donors.

If your name was inadvertently left out of this list we sincerely apologize. Please know that without your kindness and generosity our work would have been much harder to achieve.

Thank you for your support