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# 2021 Annual Report

## Who We Are

- ★ An independent, multi-faceted not-for-profit program
- ★ We primarily serve Tioga County residents but residency is not a requirement to receive services
- ★ Individuals affected by crimes are eligible for free and confidential services

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## Mission Statement

We are here to empower all who suffer injustice and abuse. We advance social change by seeking to eradicate domestic violence, including family and intimate partner violence, sexual violence and other forms of oppression.

## Vision Statement

We envision a world where all people are safe, valued, respected and free.

### Collaborations

- ★ Child Advocacy Center
- ★ Community Response Network (CRN)
- ★ Executive Director is the Chair of the Board of the NYS Coalition Against Domestic Violence
- ★ Southern Tier Human Trafficking Coalition
- ★ Youth Assessment Team (YAT)
- ★ Tioga County Suicide Prevention Coalition
- ★ TC Allies in Substance Abuse Prevention
- ★ DV Network
- ★ DWI VIP Program
- ★ Southern Tier Homeless Coalition
- ★ CCE Family Development Program Advisory Committee
- ★ Tioga EMDT
- ★ Tioga County Community Services Board
- ★ Safe Harbour with Tioga County Department of Social Services

### Programs

- ★ Rape Crisis program
  - All advocacy and counseling services apply for any survivor (young, old, male or female)
- ★ Supervised Visitation Program
  - Service to Family Court
- ★ Rose's Place Safe Dwelling
  - Provides safe shelter for domestic violence survivors and their children
- ★ Nonresidential Domestic Violence Program
  - Walk You Through Hope – provides legal, housing and educational advocacy
- ★ Comprehensive Crime Victims Program
  - Any crime victim is eligible for free and confidential services, includes OVS compensation claims
- ★ Youth Services
  - LISTEN/CHANGE, School Groups and Counseling Services
- ★ Safe Harbour
- ★ ITP Community Change Project Domestic Violence Classes for Men
  - Service to the local courts, probation, cps to provide a consequence and education to stop dv in our communities
- ★ Pet Protection Program
- ★ Community and Professional Education Programs
- ★ 24 Hour Crisis Line

Dear friends, donors, supporters-

I write with great hope that we are returning to “normal” again as we continue to face this pandemic, and I want to express deep gratitude to all of you for everything you have done to support us to help our families and communities. It certainly has been a roller coaster ride for us here at ANHC. Our staff has again stepped up to meet incredible needs, with an astounding increase in the number of people to whom we were able to provide services (1298 people, the highest in our 35 plus years). We’ve met this challenge despite being down two staff members, the dynamics of the pandemic, and even further personal losses in several staff members’ lives. Reflections on our staff show strengths beyond imagination. I am honored to share in the work with them.

On the other side of the coin, we also were unable to meet many of the needs of our people in their most dire situations. We see this with the sheltering process, where we again had to turn far too many people away because we didn’t have enough available space when they needed it most. This saddens me, and I realize that the single biggest variable that drives this is the horrific housing market. In our growing conversations across the region and the state, this problem is certainly not unique to Tioga County or even New York State. This gets further complicated when we look at not only the reviews of the housing stock, but also how there is a growing disparity of ownership, with more property being owned by fewer people. This certainly coincides with other socioeconomic dynamics that we often refer to as the disappearing middle class. These are heavy questions that we all must ponder in recognition that there is a cyclical process in which we all become affected, so we must all come together to find solutions.

We have enjoyed a fabulous partnership with the development of the new Child Advocacy Center through our local DSS, and it sure looks like the families in need of that service are feeling the positive impact of the friendly space and the support that we and each of the partners (law enforcement and child protective services) are providing through it. We are working to expand that service as well.

Our financial situation at the end of 2020 was turned around with much of your generous support and some pandemic relief funding that became available in 2021. We are crossing our fingers that resources now being allocated from the American Rescue Plan will be enough to hold us over while the main victim service fund is getting replenished at the federal level. We were also able to initiate a savings plan for capital expenses for the shelter, as the building is now 14 years old and we’ll need to make some replacements. We are currently working on our proposal to win funding from this source that will start October 1, 2022. The initial indication was that they were only going to be able to help at 2014 levels, which reflects another possible 10-15% cut. We will certainly let you know how that works out as we learn more.

We are looking forward to an evening outside together on May 20, 2022, as we resume our recognition event and host the Woodshed Prophets at the Moose Lodge (save the date). As always, we welcome your thoughts, questions, feedback, and maybe even the opportunity to stop by the office and chat with us as the pandemic clears. Thank you again.

Sincerely,

*Francis J Bialy*

Francis J Bialy, Executive Director



Dear Friends,

It has been a distinct honor, and privilege, to serve as President of the Board of Directors of ANHC, but also humbling, as I consider the dedication, and drive, of our Director, Francis Bialy, our Assistant Director, Sarah DiNunzio, our staff, my fellow board members, and especially to our community at large for their sustained financial support, and volunteer efforts without which our mission would be incomplete. Our mission to end domestic violence in our region remains the same, but our means of attaining that goal will always need to change to meet new challenges such as the pandemic, increasingly limited housing stock, rising rents, increases in the overall cost of living, and the continuing issues of poverty, drug and alcohol addiction, and mental health, crime, and hierarchical gender roles. Despite the challenges of trying to change longstanding patterns of culture, with your support ANHC will continue to meet those new challenges.

We have been blessed to bring several new members on to the Board of Directors, including the return of Antoinette Murphy, who selflessly agreed on very short notice to assume the office of Treasurer, a position for which she is well suited, having recently retired from banking. Also joining the Board are Cinda Goodrich, and Dr. Diane Weiner, rejoining the board, both of whom have deep connections to the people of the region of Owego, and are proving to be indefatigable, effective promoters in the community of our mission. I thank Antoinette, Cinda, and Diane for their service. Please join with them. Best Wishes, Stephen G. Downs President, ANHC Board of Directors.

Very Truly Yours,

*Stephen G. Downs*

Chair, ANHC Board of Directors



## Board of Directors

Stephen Downs, Chair	4 years
Karen Vinti, Vice Chair	3 years
Theresa Rathke, Treasurer	2 years
Teri Rosenberger, Secretary	4 years
Cinda Goodrich	2 years
Antoinette Murphy	1 year
Diane Wiener	1 year
Rose Garrity	Emeritus

## Interns and Volunteers

Abimaelle Belizaire  
 Ashley Ponte  
 Matthew Courtney  
 Brendan Bialy  
 Devin Bialy  
 Kimberly Devine  
 Stephanie Carollo  
 Ann Snowberger  
 Kamden Wheeler  
 Hannah Ballew  
 Abbey Fahey, Girl Scout Troop 40925  
 Corbin Swindler  
 Jupiter Swindler  
 Sari Bochner  
 Wendy Short

23 volunteers contributed 2151 hours which is equivalent to a donation of \$27,995.

This table does not include ANHC staff or the many helpers who wished to be unnamed.

## Staff

Joyce Ainsworth, Shelter Assistant	7 years
Nosa Akol, Counselor/Advocate Assistant	1 year
Allyson Amorese, Counselor/Advocate	< 1 year
Susanna Hempstead, Counselor/Advocate	< 1 year
Terri Howard, Fiscal Specialist/Assistant Advocate	< 1 year
Colleen Kithcart, Counselor/Advocate	3 years
Cassandra Neal, Counselor/Advocate	7 years
Sue Nichols, Office Manager	25 years
Jessica Papa, Counselor/Advocate	< 1 year
Rene Plevyak, Counselor/Advocate	2 years
Chris Schweitzer, Case Manager	28 years
Skylar Senn, Counselor/Advocate	1 year
Robert Stabler, Social Worker	25 years
Amy Swindler, Counselor/Advocate	2 years
Lekeshia Turner, Counselor/Advocate	2 years
Matthew Yapple, MSW/Counselor/Advocate	2 year
Sarah DiNunzio, Assistant Director	22 years
Francis J. Bialy, Executive Director	22 years



# Services provided

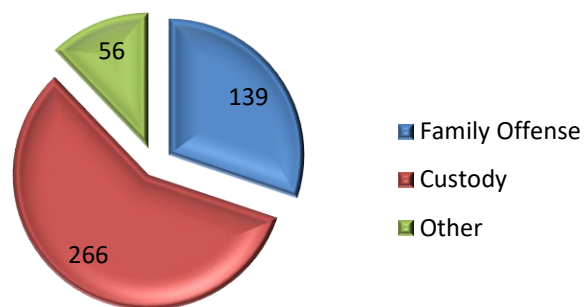
## 2021 Units of Service

- ★ 8,396 units of service were provided for in-person counseling, phone counseling, crisis intervention and follow-up
- ★ 9,958 units of service for information and referrals were provided
- ★ 761 units of service were provided for emergency assistance (such as transportation, food, and housing)
- ★ 10,523 advocacy units of service were provided, including legal, law enforcement, social services, employment, housing, and medical, plus accompaniments to each
- ★ 761 home and hospital visits were provided
- ★ 397 units of service were provided with OVS (CVB) claims
- ★ 4,248 incoming calls were received on the 24-hour crisis line
- ★ **35,044 Total units of service provided**

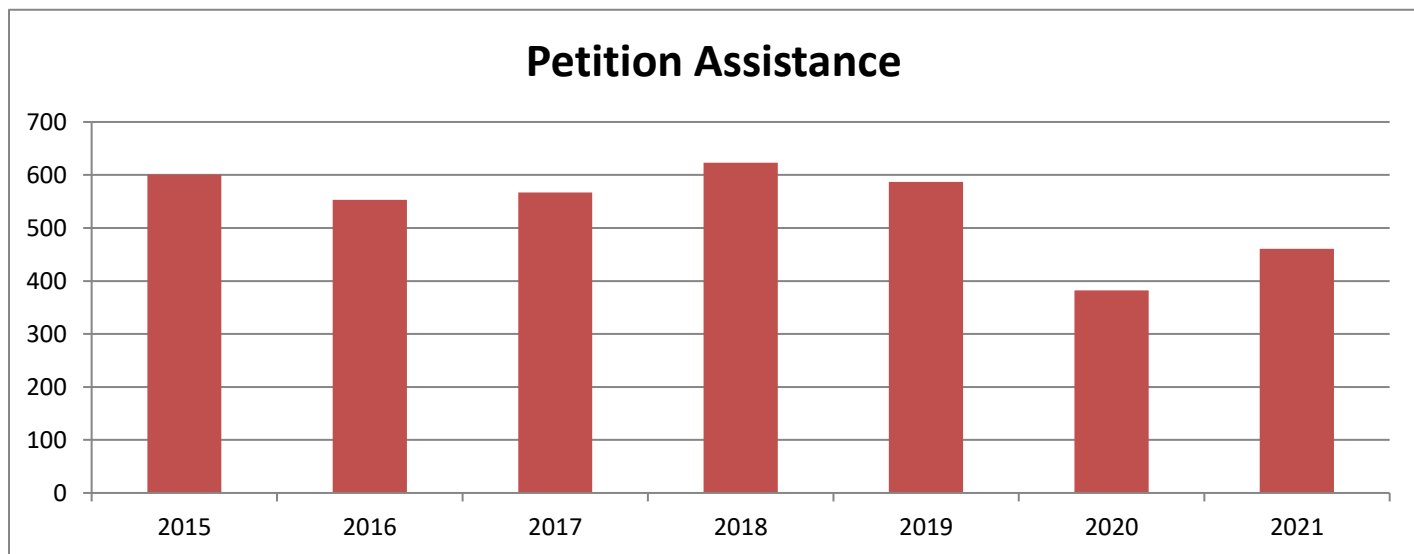
34 community and professional presentations were provided to 4,680 attendees

- ★ 461 petitions were completed
  - ☑ 139 family offenses
  - ☑ 266 custody petitions
  - ☑ 56 other petitions
- ★ 1298 people assisted
  - ☑ 884 women
  - ☑ 244 men
  - ☑ 14 LGBTQI
  - ☑ 156 children
- ★ 851 identified as domestic violence survivors
- ★ 263 identified as sexual assault survivors
- ★ 331 identified as child abuse survivors
- ★ 7 identified as homicide victim family members

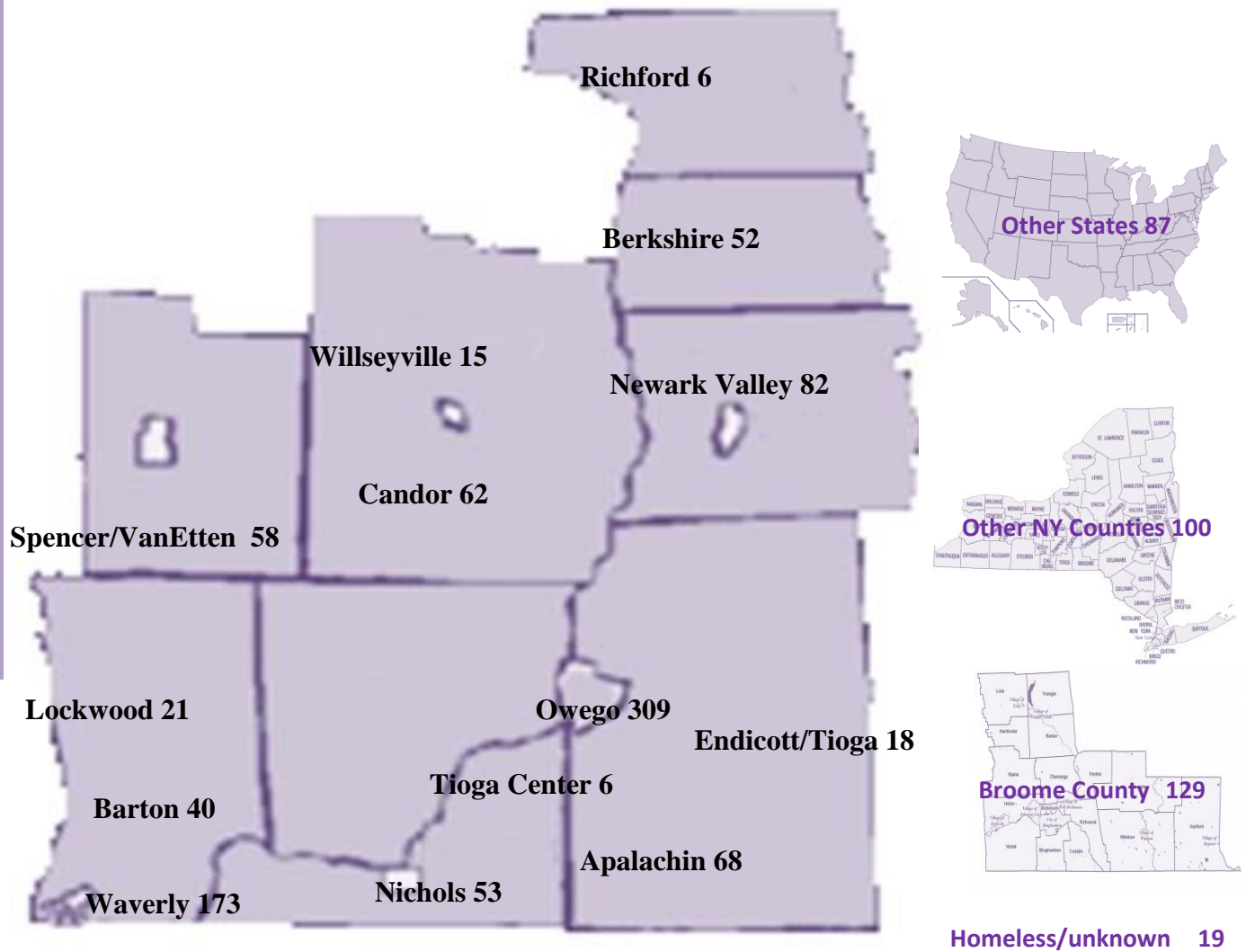
### 2021 Family Court Petitions



### Petition Assistance



## People served by Location

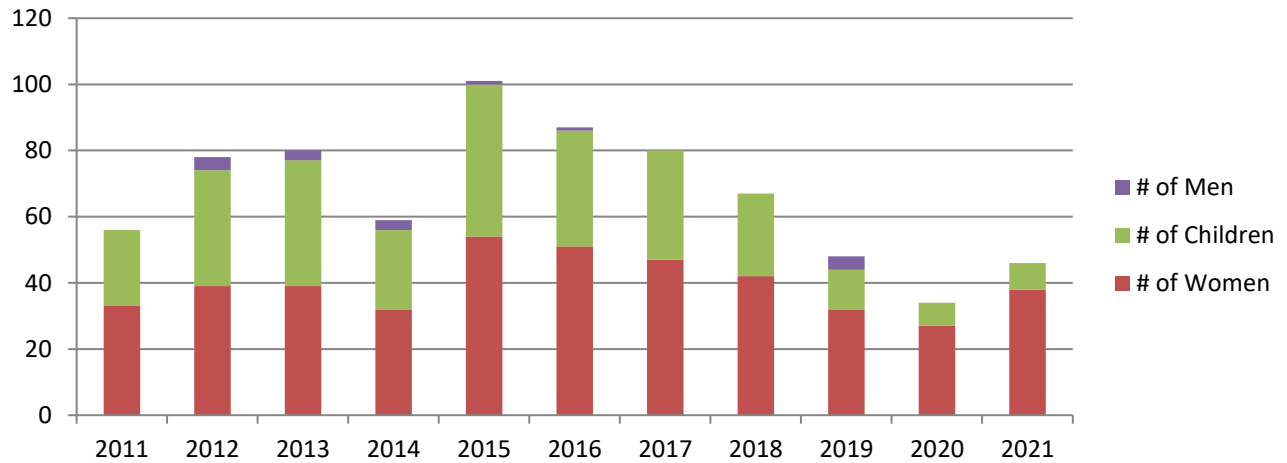


## Supervised Visitation Program

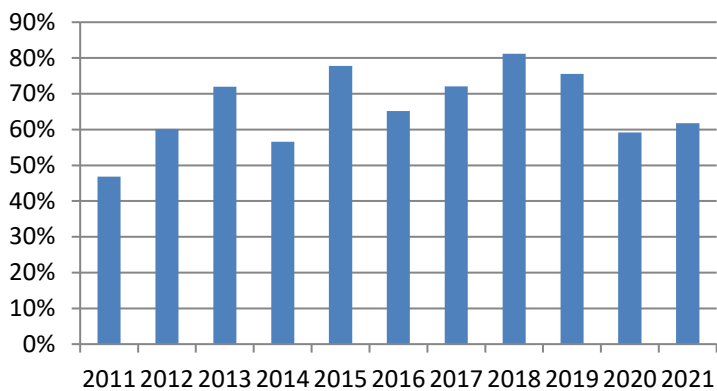
We concluded our supervised visitation program. The program became fully functional in February 2016. Continued funding for this program has ended and all visits stopped at the end of March 2021. The ending of the program was due to the contract expiration and the funding source re-allocating the funding to core domestic violence services, which then excludes the supervised visitation program.

Despite the pandemic's influence, we adjusted our visitation options and maintained the program through the end of the contract. Over the course of the program, and primarily in coordination with Tioga County Family Court, the opportunity was offered to 220 families with 300 children. Of those families, 127 used the program, helping 175 children to have the opportunity to have safe visits with their non-custodial parents. We are sad to lose the program.

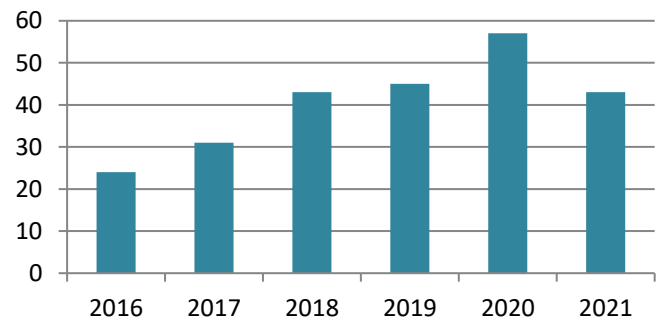
## Adults and Children Sheltered



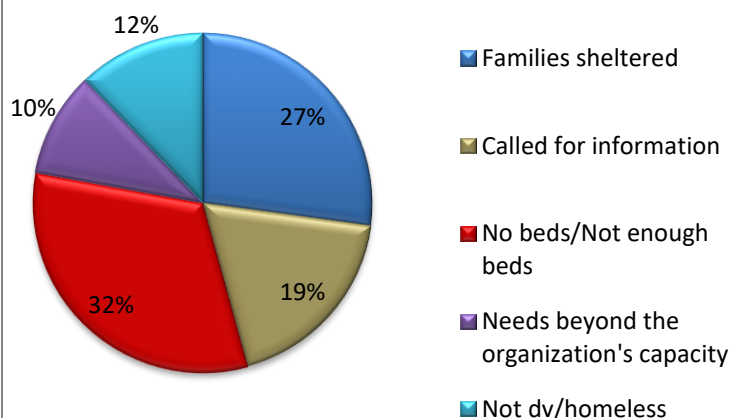
## Occupancy Rate



## Average Length of Stay in Shelter



## 2021 Shelter Calls



*Note: The increase in the average length of stay is due in part to the struggle to find safe and affordable housing and issues related to the pandemic.*

2021 Shelter Calls	
Families Sheltered	38
Called but did not enter	26
No beds/not enough beds	45
Needs beyond the organization's capacity	14
Not domestic violence/homeless	17
Total Calls for shelter	140

## Intently Teaching Peace: Community Change Project Domestic Violence Classes for Men

2020	Number referred		Complied	Active	Terminated	Sanctions Imposed
DSS/CPS	4		1	3		
Probation (Tioga County)	3		2	1		
Probation (Broome County)	5		3		2	2 sent to jail for non-dv related crimes
<b>Total (carried over from 2020)</b>	<b>12</b>		<b>6</b>	<b>4</b>	<b>2</b>	
<b>2021</b>						
DSS/CPS	23			8	15	6 re-ordered to class 9 Unknown sanctions
Voluntary	1			1		
Parole	1			0	1	Unknown sanctions
Probation (Tioga County)	8			4	4	2 Not accepted into class 1 Sent to jail 1 re-ordered to class
Probation (Broome County)	10			9	1	1 Sent to jail (probation violation)
<b>Total</b>	<b>43</b>			<b>22</b>	<b>21</b>	
Classes continue to be offered via zoom. As a result we have seen an increase in the number of referrals. Compliance with the program includes attending 45 classes and paying associated fees.						

## Pet Protection Program

We fostered 5 cats:

1 cat was adopted

4 cats we continue to foster

We had 1 service dog in the shelter.

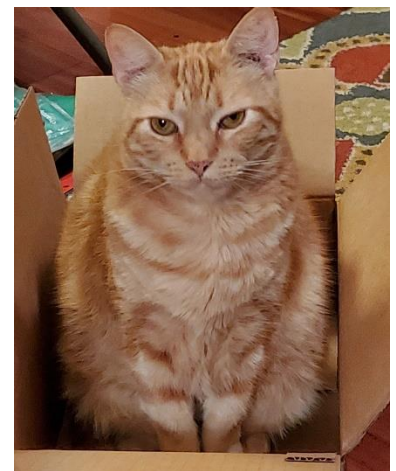
She and her owner moved into alternate housing.

We fostered 4 dogs:

3 dogs re-united with their owners

1 dog was adopted

We are happy to report that the 2 cats and 1 rabbit we fostered at the end of 2020 were successfully returned to their family in 2021. The family was able to secure new and safe housing.

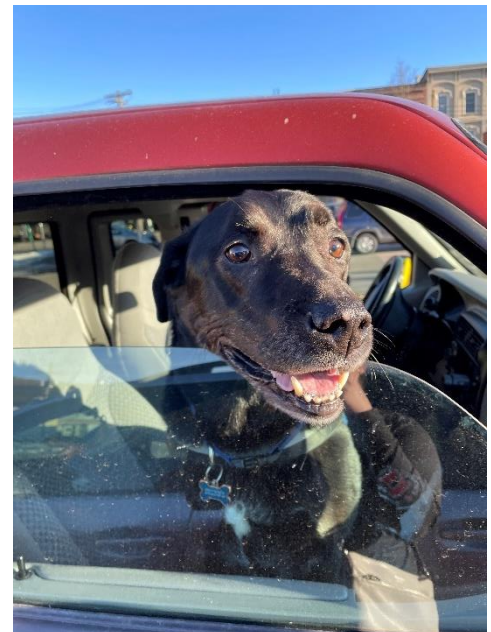


We receive no funding for our pet protection program but feel it is a vital part of the services we provide to families trying to flee abuse. We truly appreciate the community and service providers for the generous donations to this program. In 2021 we saw our largest veterinarian expenses. Every pet we fostered had to be seen for a variety of reasons including physicals, rabies vaccinations and/or parasite control. We also assist in providing food and other essential supplies needed by the pets while they are with us.

- We look forward each year to participating in the Tioga County Historical Society's O'Tannenbaum fund-raiser. In 2021 our theme was Happy Howligays
- We continue to participate with Global Leadership Now, a group dedicated to developing leadership skills in young women aged 13-18 in our community.
- We continue to coordinate and participate in outreach and awareness activities in our community throughout the year. Our activities in 2021 included virtual presentations, daily social media outreach, a community wide "trunk or treat", and several tabling and community awareness events.
  - January: Human Trafficking Awareness
  - April: Sexual Assault Awareness, Child Abuse Prevention, Crime Victims Rights Week
  - October: Domestic Violence Awareness
- In July, ANHC hosted a community summer fun drive through event, "Dunk the Director".
- Safe Harbour: NY is an Office for Children and Family Services-supported statewide response to the commercial sexual exploitation of children. In Tioga County, the Safe Harbour program is coordinated through Tioga County DSS which partners with A New Hope Center to provide services and education within our community. Our goal is to identify and respond to at-risk and trafficked youth, and, ultimately, to prevent sexual exploitation. In 2021, the total number of youth referred for or receiving Safe Harbour services at A New Hope Center was 30.

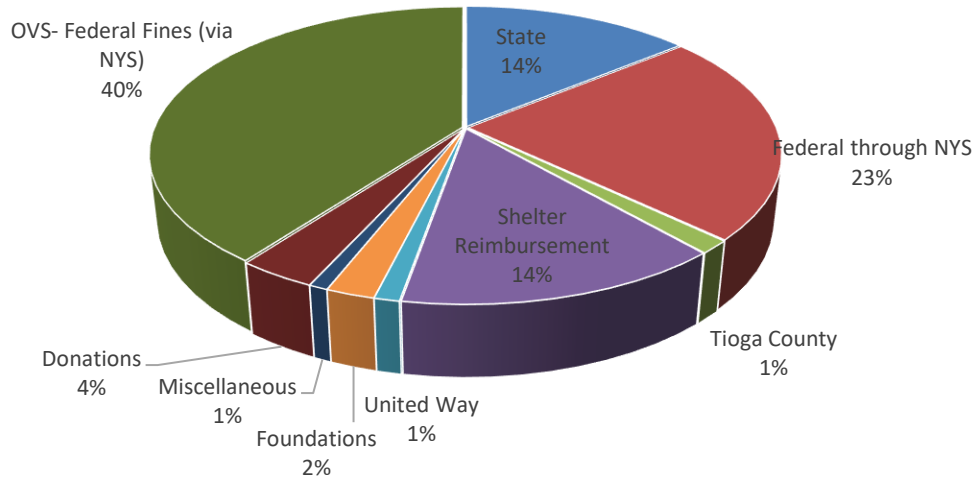


We continue to work with our newly-formed Child Advocacy Center to provide high quality support and services to families whose children have suffered physical and sexual abuse. We supported at least 50 families in 2021.



# Revenues and Expenses

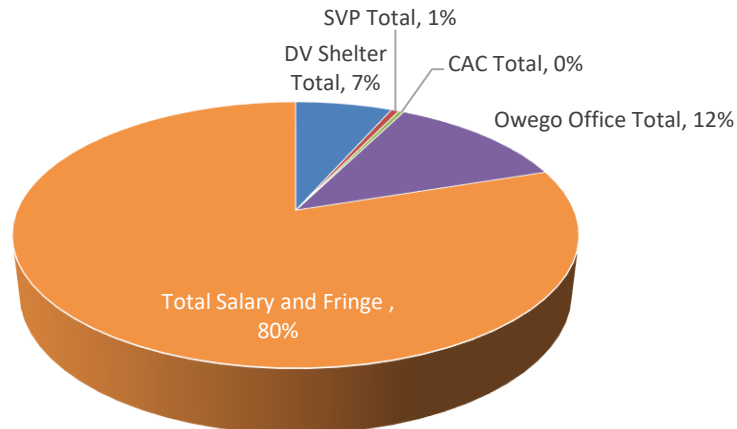
**2021 Revenue**



Revenue	
State	\$165,770.46
Federal through NYS	\$271,800.21
Tioga County	\$16,700.04
Shelter Reimbursement	\$168,454.79
United Way	\$13,000.00
Foundations	\$25,143.22
Miscellaneous	\$9,731.59
Donations	\$40,402.88
OVS – Federal Fines (via NYS)	\$469,236.82
<b>Total Revenue</b>	<b>\$1,180,240.01</b>

Expenses	
DV Shelter Total	
SVP Total	\$5,401.97
CAC Total	\$3,687.47
Owego Office Total	\$128,772.27
Total Non-Personnel	\$206,016.31
Total Salary and Fringe (distributed across all pgms)	\$827,733.94
<b>Grand Total</b>	<b>\$1,033,750.25</b>

**2021 Expenses**



# 2021 Donors

## Benefactors

Bob and Sherri Harris, Haven of Rest Ministries, Inc.	Tioga County Rural Ministries
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Laurie Miner, Annie's Place	

*Thank you to those who donated through United Way, Benevity Fund, Your Cause, LLC, Network for Good, AmazonSmile, Churches and other payroll or group donation programs.*

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Kathleen Pernice and Tony Esser	Jeff & Wendy Wood
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Valorie McWaine	Diane Weiner

*We would like to express our appreciation to our many anonymous donors.*

*If your name was inadvertently left out of this list we sincerely apologize. Please know that without your kindness and generosity our work would have been much harder to achieve.*

## Thank you for your support



**The Maloy Foundation**

